

Heather Lindsay

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SUMMARY

Wrangler with exceptional knowledge of guiding trail rides and entertaining ranch guests. Adept at providing best-in-class services for horses and visitors with knowledge of safety procedures and horse training. Knowledgeable of long-term facility management and expert in monitoring horse health.

EXPERIENCE

Wrangler/ Outdoor Educator, Tim Hortons Children's Ranch, May 2022- Current

Kananaskis, AB

- Empowered students with essential life skills that can serve as a strong foundation for their future endeavours while facilitating an engaging environment to teach youth about the outdoors, environment and horse-related skills.

Pet Care Associate, Grand Bark Pet Services, September 2021-June 2022

Fergus, ON

- From working independently on dog walks and pet sitting, to working in tandem with others running dog play groups
- Tasked with the responsibility of feeding, giving medications, and walking various animals, all with different needs and personalities
- Gaining the skill of understanding animal's needs, body language, behaviour, and training styles.

CER- Customer Service Representative, Indigo Books & Music, September 2018-August 2021

Toronto, ON

- Offered recommendations on reading materials and ensured consistent restocking of display shelves.

Childcare Provider, Queens University Belfast Daycare, May 2023-June 2023

Belfast, NI

- Maintained daily records of activities, behaviours, meals and naps.
- Observed children's behaviour and development, communicate information with parents.
- Worked collaboratively with co-workers to ensure safety of all the children in care.
- Assisted in developing and implementing lesson plans to meet the individual needs of each child.

Researcher, G4S Global Services INC, February 2023-April 2023

Belfast, NI

- Open research to determine security risk in various countries.

Research Assistant, Ryerson University, January 2020-March 2021

Toronto, ON

- Research assistant to a history professor
- Researching both secondary and primary sources in order to facilitate writing in books, articles, and independent projects.

EDUCATION AND TRAINING

Master's Degree in Violence, Terrorism and Security, Queen's University Belfast

Bachelor's Degree (Honors) in History, Toronto Metropolitan University

CERTIFICATIONS

Wilderness First Responder, 06/01/2022 - 06/01/2025

TEFL Level 3: Intending to Finish August 2024

LANGUAGES

French: Moderate

Italian: Beginner

REFERENCES

Available Upon Request.