JASMIN HILLERBY

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| PROFILE I strive to be warm, empathetic and non-judgmental in all of my interactions, both personally and professionally. I am passionate about working with people to empower them to achieve the best outcomes possible. My personal hobbies include reading, dancing and watching my football team, Leeds United! I also love travelling, learning about new cultures and trying food from around the world! EDUCATION**MA Social Work**University of Leeds(Jan 2020 – Dec 2021)**L5 Certificate in Teaching English as a Foreign Language***(Plus 10 Hours Teaching**Practice Course)*The TEFL Academy (Oct 2020 – Mar 2021)**BA (Hons) Open Degree, First Class Honours**The Open University(Sept 2015 – July 2017)**A Level: History (A), Psychology (B), Government & Politics (B)**St John Fisher and St Aidan’s Sixth Form(Sept 2009 – July 2011)**11 GCSEs Grades A-C including Maths, English, and IT**(Sept 2007 – July 2009)KEY SKILLS- Empathetic and patient- Responsible, organized, and able to use own initiative whilst working as part of a team.- Proficient use of MS Office and Video-Conferencing Software such as TEAMs and Zoom.- Clear communicator and a good listener.- Creative in communication techniques with those who do not have English as their first language.- Able to adapt to new people and situations easily. | EMPLOYMENT EXPERIENCE**Adfam: Sessional Support Worker****Jan 2024 - Present*** **Providing emotional and practical support to family members of addicts.**
* **Teaching clients about addictions and coaching them to input boundaries.**
* **Facilitating peer-group support sessions.**

**Leeds City Council: Social Worker****Dec 2021 – Nov 2023**- Assessing the needs of children and their families through direct work and observations.- Planning and implementing interventions with children and parents to meet their needs and reduce risk of harm- Working with education, health, and other professionals to create multi-agency plans to meet children and their family’s needs- Supporting vulnerable groups including UASC and refugee families, addiction sufferers, victims of trafficking and modern slavery, and unhoused people.**Optima Heath: EAP Support Coordinator****Sep 2019 – June 2021**- Supporting patients to receive mental health first-aid and long-term counselling.- Booking appointments and maintaining accurate patient records in accordance with GDPR.**-** Being the initial point of contact for people experiencing mental health crisis**ICS Health & Wellbeing: Booking Coordinator****Aug 2017 – Aug 2018**- Providing a patient-focused booking and administration service for an NHS Diabetes Prevention Programme. - Maintaining data protection of sensitive patient information**Costa Coffee: Barista****Aug 2015– Aug 2017**- Working as part of a team to deliver high a friendly & efficient customer service.- Following regulations of health and safety, cash handling, and hospitality service.**Benchill Primary School: SEN Teaching Assistant****Sept 2014 – Jul 2015**- Providing one-to-one educational support for a young person with special educational needs.- Creating & Implementing target-based education and behavioral plans.- Supporting the teacher with general classroom management and assisting with lesson plans.VOLUNTEER EXPERIENCE**Independent Visitor, Bury Children’s Rights,** **Jun 2014 – Mar 2021**- Regular visits with a young person who is looked after by the Bury local authority.- Providing social, emotional, and educational support whilst maintaining professional boundaries.- Keeping accurate records of our visits and following Bury Council’s child safeguarding procedures. |
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