

# THULISILE SIBIYA

C H E C K - I N   A G E N T



 +2763 549 9341

 sibiathuli33@gmail.com

 Block 104 Unit 621  
Riverside View  
2191

## PROFILE

I am an extremely dedicated individual who enjoys working with people and have excellent communication skills. I furthermore display a great amount of passion and enthusiasm within the work situation. I am able to work in varied and dynamic environments comprising of teams or as an individual.

## SKILLS

- Automated and manual check-in
- Automated and manual boarding
- Basic fire fighting
- First Aid level 1
- Emergency Procedure Awareness
- Basic document verification and passenger assessment
- Passenger handling
- Basic Passenger handling
- Basic safety management (SMS)
- Dangerous goods regulations
- AVSEC Awareness - Part 109

## EXPERIENCE

### CHECK-IN AGENT

Lanseria Airport

2022 - Present

- Ensure passengers are correctly checked into flights.
- Verifying passengers documents.
- Running the Security questions/procedure on passengers.

### BOARDING AGENT

Lanseria Airport

2019 - Present

- Airport announcements.
- Ensuring that passengers are boarded onto correct flight.
- Documentation checks.

### CLOSE-OUT AGENT

Lanseria Airport

1 Months

- Closing of Flights.
- Updating fids boards.
- Communicating with Flight control/Ops.

## EDUCATION

### FERNDAL HIGH SCHOOL

Business Studies

2012- 2016

### DEVELOPMENT & STRATEGIES TRAINING

Galileo Reservations Course

2016