
ROSE KWAMBOKA MOGAKA



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ABOUT ME

As a degree-educated English and Literature teacher and a certified ESL/EFL Instructor, I hold a Qualifi Level 5 Diploma in Teaching English as a Foreign Language (TEFL), which compliments my Bachelor of Arts with Education degree (major in English and minor in Literature). Through specialized training courses in Teaching English to Young Learners, I craft dynamic lessons that inspire and engage students, fostering academic excellence. Proficient in effective communication across diverse age groups, I thrive in collaborative teaching environment.

HOBBIES

1. Reading
2. Traveling
3. Humanitarian and volunteer work.
4. Listening to music.

EXPERIENCE

An accomplished educator with a robust background in instructional roles, combining self-employment as a dedicated English tutor and tenure as a High School English and Literature Teacher. Highlights include: --

-Tailored Instruction: Successfully crafted personalized teaching methodologies to meet diverse learning styles, ensuring individual student's progress and academic excellence.

-Effective Classroom Management: Demonstrated expertise in maintaining an engaging and conducive learning environment, managing classroom dynamics, and coordinating extracurricular activities to supplement academic growth.

-Curriculum Development and Delivery: Proficient in designing and executing comprehensive lesson plans, fostering interactive and enriching educational experiences for students.

-Assessment and Progress Monitoring: Adept at assessing student performance, implementing effective grading strategies, and employing continuous monitoring to track support student advancement.

-Strong Communication and Collaboration: Skilled in fostering open communication channels with students, parents, and stakeholders, creating a collaborative and supportive educational community.

-Diverse: I enjoy interacting with diverse individuals and thrive in social settings. Having experienced and collaborated with people from different cultural backgrounds, I am deeply enthusiastic about engaging in multicultural environments.

TEFL TRAINING

**Level 5 168 Hour TEFL Certificate – The TEFL Academy,
UK.**

[August 2023 – November 2023]

- Created lessons for a variety of levels from pre-intermediate to advanced.
- Teaching speaking, listening, reading and writing.
- Material & resource creation, utilizing the internet.
- English grammar and how to teach the essential language.
- Needs analysis and teaching in different situations.
- Classroom management and teaching techniques.

LANGUAGES

1. English: Very good (spoken, written, and understanding)
2. Swahili: Very good (spoken, written, and understanding)

REFEREES

Ms. Metabel Akinyi
Charge nurse
Norfolk and Suffolk
Trust, UK
Metabel.Akinyi@nhs.uk

Mrs. Rose Tiko
Personal Assistant
Enterprise Business
Unit MTN Uganda
P.O Box 24624, Kampala
Rose.Tiko@mtn.com

Mrs. Vicky Amongin
Virtual Assistant (remote)
Baker Strategy Group
Michigan, USA
vamongin@gmail.com

EMPLOYMENT

English Tutor

October 2011 - Present, Kampala

- . As a self-employed English Tutor, I provide personalized instruction in grammar, vocabulary, reading, writing and speaking.
- . Tailor lessons to diverse learning styles, fostering improved language proficiency.
- . Implement effective strategies resulting in measurable student progress.
- . Achieve higher test scores, receive positive feedback, and help students attain language proficiency goals.

Customer Care Advisor, MTN Uganda

February 2009 - October 2011, Kampala

- . Served as the interface between MTN Uganda and clients, managing customer support and inquiries.
- . Handled databases, incoming/outgoing calls, resolved queries promptly, and demonstrated company products and services.
- . Monitored customer feedback and ensured high-quality service in all interactions.

Editorial Administrator, Development Analyst Magazine

Feb 2008 - Jan 2009, Kampala

- . Managed office administration, document coordination, and represented the company in meetings.
- . Developed connections with government, NGOs, and media houses, organizing and following up on interviews.

High School English and Literature Teacher, Bright Future Vocational Secondary School

September 2007 - February 2008, Kampala

- . Developed lesson plans, conducted classes, supervised extracurricular activities, and managed examinations.
- . Communicated with students' guardians, assessed student progress, and fulfilled administrative duties.

EDUCATION AND TRAINING

- Bachelor of Arts with Education degree (major in English& minor in Literature) from Bugema University, Uganda.
- Certified in Qualifi Level 5 TEFL Diploma from The TEFL Academy, UK.
- Certified in Teaching English to Young Learners from The TEFL Academy, UK.
- Certified in Teaching English Online and One to One from The TEFL Academy, UK.
- Certified in teaching Business English from The TEFL Academy, UK.
- Certificate in Customer Service Training from MTN Uganda.