### Kevin Carvajal



## Personal details



### Languages

English	••••
Spanish	•••••
French	••••
German	•••••

## Skills

Adaptability

Assertiveness

Effective Communication

Leadership

Problem Resolution

Proactiveness

## Profile

Professional in Modern Languages with an emphasis in Business Administration with years of experience in customer service, experience in sales, and proficiency in financial administrative management. Distinguished by multilingual and communicative skills, effective in managing organizational processes and strengthening interinstitutional relationships. Experienced in market analysis and developing communication and marketing strategies in multicultural contexts. Committed to operational excellence and teamwork to drive business growth and client satisfaction.

## Education

Modern Languages Professional
ECCI University, Bogotá D.C., Bogotá, Bogotá
With emphasis in business administration.

#### Teaching English as a Foreign Language Course (TEFL)

TEFL Academy, UK. Level 5 168 Hour TEFL Certificate – The TEFL Academy, UK.

### Employment

#### **Billing Analyst**

#### Publicis Groupe (PGD), Bogotá

National and international invoicing, management and collection of national and international portfolios, financial reports, and national and international general documentation.

#### Finance & Administrative Coordinator Eventtia

National and international invoicing, management and collection of national and international portfolios, financial planning, financial reports, investment plans, national and international general documentation, national and international banking, accounting, payment to international and national suppliers, national and international payroll.

#### **Collections Representative**

D & S Global Solutions

Aug 2020 - Mar 2021

Trilingüal Collections Representative for Fedex in charge of the Caribbean zone.

### Courses

Typewriter Course	2007
Cost and budget management	Sep 2024
<b>Paralegal for US law firms</b> Personal Injury Paralegal Bootcamp	Sep 2024

#### Jul 2019 - May 2023

Nov 2023 - May 2024

Mar 2021 - Mar 2022

Jun 2022 - Apr 2024

# Certificates

Coaching Skills for Leaders and Managers LinkedIn course completed	Apr 2022
Applying Management Accounting LinkedIn course completed.	Apr 2022
How to manage collections LinkedIn course completed.	Mar 2022
Business English: Mastering Online Meetings LinkedIn course completed.	Mar 2022
Business English: How to write business emails successfully LinkedIn course completed.	Oct 2021
Providing Legendary Customer Service LinkedIn course completed.	Oct 2021