

CURRICULUM VITAE: Mark Maritz

NAME: Mark **Maritz**
ADDRESS: 10 Hards Street, Port Alfred, 6170, South Africa
EMAIL: m.maritz@ru.ac.za (work) mark@mmaritz.com (private)
TELEPHONE: +27 (0)82 673 8005 (c)
+27 (0)46 622 8257 (h)
+27 (0)46 603 8736 (w)
BORN: 22 August 1971, Grahamstown, South Africa
MARITAL STATUS: Married
ID NUMBER: 710822 5025 083 (South African citizen)
DRIVERS LICENCE: Full South African

CURRENT EMPLOYMENT

Lecturer, Department of Management, Rhodes University, Grahamstown, South Africa (1 July 2009 - current).

- Management Honours Module Designer and Lecturer– Project Management
- Management 2 Module Designer and Lecturer – Supply Chain Management/Project Management
- Management Honours Research Supervisor
- Management 1 Module Designer and Lecturer

Business Owner, Maritz and Associates, Port Alfred, South Africa (1 January 2017 – current)

- Renewable Energy Solutions
- Qualified Solar Designer and Installer
- Consulting, Installation, Training and Equipment Reseller

VISITING FACULTY

Rhodes Business School (RBS), Grahamstown, South Africa (April 2005 - current).

Role Summary:

- Module Designer and Lecturer - MBA Programme. Module: Project Management. (2010 - 2022)
- Module Designer and Lecturer - SPAR Learning for Leaders, MDP Programme – Operations, Supply Chain and Logistics Management (2016-2022).
- Module Designer and Lecturer - Postgraduate Diploma in Enterprise Management (PDEM) – Supply Chain/Project Management (2011 – 2021)
- Module Designer and Lecturer - MBA Programme. Module: Operations Management. (2013 - 2016)
- Module Designer and Lecturer - Certificate in Advancement. Module: Planning.
- Module Designer and Lecturer - Advanced Certificate in Management for Oil and Gas (SAPIA)

Module: Operational excellence in the SA Oil and Gas Industry.(2015 - 2018)

- Module Designer and Lecturer – Duke/Deloitte. Module 3: Operational Insights/Supply Chain/Project Management, BMW Graduate Programme (2016 - 2018).
- Module Lecturer - Certificate in Sustainable Business Analysis (Fasset). Modules: Communication and Sustainability.
- Module Designer and Lecturer – MBSA Junior Management Development Programme (JMDP). Module: Project Management.
- Module Designer and Lecturer - Short Course Programme. Module: Project Management. (Clients include: MBSA, VWSA, Barloworld, AIDC, Free State Legislature)
- Various other short course lecturing.

Stenden University

- Visiting Lecturer – Project Management, Port Alfred, South Africa (August 2016).

Duke Corporate Education (February 2014)

Role Summary:

- Module Designer and Lecturer – Duke/CitiBank. Module 4: Value Creation and Stakeholder Management, PDGP (2018 - 2020).
- Lecturer – Standard Bank: Pan-Africa Graduate Development Programme (PAGDP). Module: Project Management.

Sol Plaatjie Institute

Role Summary:

- Module Designer and Lecturer – Postgraduate Diploma in Media Management Programme. Module: Circulation, Distribution, and Project Management (2017 - 2022)
- Module Designer and Lecturer – MNet Media Management Programme. Module: Project Management (January 2015)

OTHER ROLES & RESPONSIBILITIES

- Department of Management Research Ethics Committee (January 2012 – December 2018)
- Rhodes University Community Engagement Committee - Commerce Faculty Representative – (May 2011 – 2016)
- Assumption Development Centre (NPO) –Founding Member and Management Committee (2013 – 2015)

- Academic Technologies Round Table – Commerce Faculty Representative – (May 2011 – October 2014)
- Albany Schools Network (ASN) Chairman (April 2005 – September 2012)

INTERNATIONAL LECTURING

- Visiting Lecturer – Project Management: Theory and Practice, Winter School, Faculty of Business Management and Social Sciences, University of Applied Sciences, Hochschule Osnabrueck, Osnabrueck, Germany (May 2016).
- Visiting Lecturer – Project Management: Theory and Practice, Winter School, Faculty of Business Management and Social Sciences, University of Applied Sciences, Hochschule Osnabrueck, Osnabrueck, Germany (November 2011).
- Visiting Research Fellow, School of Computer Science, Cybernetics & Electronic Engineering, Reading University, Reading, United Kingdom. (January 2000- June 2000) – while on sabbatical from Rhodes University.

AFFILIATIONS

- Member of Southern Africa Institute for Management Scientists (SAIMS)
- PRINCE2 Practitioner (Practitioner No: P2R/085594, Qualified: November 2004)
- Professional Member of the Institute of Information Technology Professionals South Africa – IITPSA (Member No: M07722)

EDUCATION

- **Qualifi Level 5 Certificate in Teaching English as a Foreign Language (TEFL)** (The TEFL Academy) (RQF), Qualification Number: 603/3835/0, Awarded on: 25th May 2021, Certificate Number: SIDZA167650, Guided Learning Hours: 168
- **Postgraduate Diploma in Higher Education** (PGDip (HE)), Rhodes University, Grahamstown, South Africa (2013).
- **Certificate: Design, develop and implement assessment of learning in Higher Education and Training**, SAQA US ID: 14297, Rhodes University, Grahamstown, South Africa (2010).
- **Certificate: Conduct moderation of outcomes-based assessments**, SAQA US ID: 115759, Rhodes University, Grahamstown, South Africa (2010).
- **Bachelor of Commerce (Honours)** degree in Information Systems, Rhodes University, East London, South Africa (1999).
- **Bachelor of Commerce** degree majoring in Management and Information Systems, Rhodes University, Grahamstown, South Africa (1997).

BOOK CHAPTERS

- Rudansky-Kloppers, S and Bester, P. Ed's. (2021) **Introduction to Business Functions**. 1st Edition, Oxford University Press, Cape Town, South Africa. (ISBN – 978 0 19 073031 4).
 - Chapter 8 – Foundations of Operations Management.
 - Chapter 9 – Managing Operations.
- Strydom, J. Ed. (July 2018). **Principles of Business Management**. 4th Edition, Oxford University Press, Cape Town, South Africa. (ISBN – 978 0 19 072334 7).
 - Chapter 10 – Logistics Management.
- Oosthuizen, T. & Venter, R. Eds. (2018). **Project Management in Perspective**. 2nd Edition Oxford University Press, Cape Town, South Africa. (ISBN - 978 0 19 599813 9).
 - Chapter 3 - Project Capability,
 - Chapter 9 - Project Closure
- Strydom, J. Ed. (October 2015). **Principles of Business Management**. 3rd Edition, Oxford University Press, Cape Town, South Africa. (ISBN – 978 0 199 05651 4).
 - Chapter 10 – Logistics Management.
- Kruger, D. Ramphal, R. & Maritz, M (2013). **Operations Management**. 3rd Edition, Oxford University Press, Cape Town, South Africa. (ISBN - 978 0 19 904956 1).
 - Chapter 2 – Supply Chain Management,
 - Chapter 3 – Design of Goods and Services,
 - Chapter 15 – Project Management.
- Oosthuizen, T. & Venter, R. Eds. (2011). **Project Management in Perspective**. Oxford University Press, Cape Town, South Africa. (ISBN - 978 0 19 599314 1).
 - Chapter 3 - Project Capability,
 - Chapter 8 - Project Closure.

JOURNAL PUBLICATIONS

- Maritz, M., Staub, O., & Van Bergen, R. (2020) “An Investigation into the factors influencing the purchasing behaviour of smartphones among university students in South Africa”. Journal of Emerging Trends in Marketing and Management – Vol I, No. 1/2020. The Bucharest University of Economic Studies Publishing House, Bucharest, Romania. ISSN: 2537 – 5865.
- Maritz, M., Byrne, J. & Robertson, S. (2020) “An investigation into the use of the marketing mix in the food and beverage industry in Grahamstown, South Africa: An exploratory study.” Journal of Emerging Trends in Marketing and Management – Vol I, No. 1/2020. The Bucharest University of Economic Studies Publishing House, Bucharest, Romania. ISSN: 2537 – 5865.

INTERNATIONAL PUBLICATIONS: CONFERENCE PROCEEDINGS

- Adendorff, EE. & Maritz, M. (2016) "A proposed risk management framework: Assessing corporate social responsibility initiatives amongst small-to-medium enterprises in the Albany District of the Eastern Cape, South Africa". 15th International Marketing Trends Conference, Venice, Italy. ed. Jean-Claude Andreani and Umberto Collesei, Paris-Venice: Marketing Trends Association, ISBN: 978-2-9532811-2-5. Online Available: <http://www.marketing-trends-congress.com/archives/2016/index.html> (Accessed: 23 January 2016).
- Maritz, M., Ross, T., & Theijssen, M. (2016) "The influence of marketing communications, location and offerings on the pricing strategies of short term accommodation enterprises within the Makana District, South Africa: An empirical study". 15th International Marketing Trends Conference, Venice, Italy. ed. Jean-Claude Andreani and Umberto Collesei, Paris-Venice: Marketing Trends Association, ISBN: 978-2-9532811-2-5. Online Available: <http://www.marketing-trends-congress.com/archives/2016/index.html> (Accessed: 23 January 2016).
- Waddington, A., Maritz, M., & Tait, M. (2014) "The impact of brand reputation on brand architecture strategies". 13th International Marketing Trends Conference, Venice, Italy. ed. Jean-Claude Andreani and Umberto Collesei, Paris-Venice: Marketing Trends Association, ISBN 978-2-9532811-2-5. Online Available: <http://www.marketing-trends-congress.com/archives/2014/pages/author.html> (Accessed: 3 February 2014).
- Knott-Craig, I, Maritz, M & Van Der Mescht, H (2010) "An Investigation of Student Leadership in an Independent School in the Eastern Cape: "Do alternative forms of leadership (such as Servant Leadership) emerge through community building?"". International Conference of Education, Research and Innovation (ICERI2010), Madrid, Spain. ISBN 978-84-614-2439-9.
- Maritz, M & Harrison, R. (2000) "*Improving Information System Success using Cooperative and Multidisciplinary Development Techniques*". Multidisciplinary Methods Workshop, 22nd International Conference on Software Engineering (ICSE), Limerick, Ireland.
- Maritz, M. (2000) "*A Model to Support South African University Faculty in their use of the internet*". United Kingdom Academy of Information Systems Conference, Cardiff, Wales, ISBN 007-709755-6.

SOUTH AFRICAN PUBLICATIONS: CONFERENCE PROCEEDINGS

- Eaton, C., Trollip J. & Maritz, M. (2012) "Transportation risk in the equine industry in South Africa: a risk assessment". 24th South African Institute of Management Scientists Conference (SAIMS 2012). Stellenbosch University, Stellenbosch, South Africa. ISBN 978-0-620-54287-6
- Maritz, M. (1999) "Some thoughts on Information Technology Support in a University Context". Southern African Computer Lecturers Association conference, Golden Gate National Park,

South Africa.

- Maritz, M. (1999) "The Year 2000 Problem". Microsoft/Clarendon - Computers in Education (CIE) conference, East London, South Africa.
- Maritz, M. (1998) "Student attitudes towards peer evaluation and feedback at Rhodes University". Southern African Computer Lecturers Association conference, Stellenbosch, South Africa

SOUTH AFRICAN CONFERENCE PRESENTATIONS

- Messaris, A. & Maritz, M. (2013) "The Impact of Leadership and Organisational Structure, on Perceived Organisational Effectiveness: A Case Study". 25th South African Institute of Management Scientists Conference (SAIMS 2013). North West University, Potchefstroom, South Africa.
- Adendorff, E. & Maritz, M. (2013) "A Proposed Risk Management Framework: Assessing Corporate Social Responsibility Initiatives amongst SMEs in the Makana District, Eastern Cape". 25th South African Institute of Management Scientists Conference (SAIMS 2013). North West University, Potchefstroom, South Africa.
- Moleme, P., Simenda, N. & Maritz, M. (2013) "An Investigation into the Risk Profile of Residential Students compared to Oppidan Students at Rhodes University: A Risk Assessment and Risk Analysis". 25th South African Institute of Management Scientists Conference (SAIMS 2013). North West University, Potchefstroom, South Africa.
- Ramchandra, T., Thornycroft, B. & Maritz, M. (2013) "An exploratory study into the factors affecting university student gamers." 25th South African Institute of Management Scientists Conference (SAIMS 2013). North West University, Potchefstroom, South Africa.
- Theijssen, M., Ross, T. & Maritz, M. (2013) "The influence of marketing communications, location and offerings on the pricing strategies of short term accommodation enterprises within the Makana District, South Africa: An empirical study". 25th South African Institute of Management Scientists Conference (SAIMS 2013). North West University, Potchefstroom, South Africa.
- Waddington, A & Maritz, M. (2011) "The impact of brand reputation on brand architecture strategies". 23rd South African Institute of Management Scientists Conference (SAIMS 2011). The Riverside Hotel, Durban, South Africa. ISBN 978-1-86840-723-1.
- Maritz, M & Amos, TL. (2010) "The relationship between leadership and employee engagement in a South African university". 22nd South African Institute of Management Scientists Conference (SAIMS 2010). Mpekweni Beach Resort, Port Alfred, South Africa. ISBN 978-086-810-4652.
- Mabuza, L, Moosa, F, Ndlovu, T, Waddington, A, & Maritz, M. (2010) "A business report on branding for a firm in the container handling industry". 22nd South African Institute of

Management Scientists Conference (SAIMS 2010). Mpekweni Beach Resort, Port Alfred, South Africa. ISBN 978-086-810-4652.

- Maritz, M. (1999) "Some thoughts on Information Technology Support in a University Context". Southern African Computer Lecturers Association conference, Golden Gate National Park, South Africa.
- Maritz, M. (1999) "The Year 2000 Problem". Microsoft/Clarendon - Computers in Education (CIE) conference, East London, South Africa.
- Maritz, M. (1998) "Student attitudes towards peer evaluation and feedback at Rhodes University". Southern African Computer Lecturers Association conference, Stellenbosch, South Africa

CONFERENCE TRACK CHAIR

- Track Chair (Supply Chain Management/Project Management) – South African Institute of Management Scientists Conference (SAIMS 2012), Stellenbosch University, Stellenbosch, South Africa.

MAGAZINE ARTICLES

- Maritz, M & Maritz, A. (2000) "*Investing in the community: a pro-active approach*". Published in the Hi-lite, Magazine of the Border Chamber of Business, South Africa, September 2000.

SUPERVISION

Masters Projects

- The Role of Leadership Style and Organisational Structure in Organisational Effectiveness: A Case Study. Annette Messaris (2015).
- The impact of brand reputation on brand architecture strategies. Andrew Waddington (2011) Co-supervisor: Prof Madele Tait, NMMU.

Honours Projects

- Kukard, D. & Hartzenberg, K. (2017) "An investigation into the levels of employee engagement in private and public schools in South Africa"
- Byrne, J & Robinson, S. (2017) "An investigation into the use of the marketing mix in the food and beverage industry in Grahamstown, South Africa: An exploratory study."
- Grobler, D. (2016) "An investigation into the levels of personal financial literacy of university students."
- Andanngnui, Q, Koza, M, & Poee, K. (2016) "University Student's perceptions of Risk in Electronic banking"

- Kizza, N. & Mombeyarara, N. (2014) "An evaluation of the service-learning component offered as part of a risk management course at Rhodes University
- Adendorff, E. (2013) "A Proposed Risk Management Framework: Assessing Corporate Social Responsibility Initiatives amongst SMEs in the Makana District, Eastern Cape".
- Moleme, P., & Simenda, N. (2013) "An Investigation into the Risk Profile of Residential Students compared to Oppidan Students at Rhodes University: A Risk Assessment and Risk Analysis".
- Ramchandra, T. & Thornycroft, B. (2013) "An exploratory study into the factors affecting university student gamers."
- Theijssen, M. & Ross, T. (2013) "The influence of marketing communications, location and offerings on the pricing strategies of short term accommodation enterprises within the Makana District, South Africa: An empirical study".
- Du Cane, A. (2013). Small-scale farming in South Africa: A Proposed Risk Management Framework.
- Eaton, C & Trollip, J (2011). A Risk Management Framework for the Equine Industry in South Africa.
- Khoza, R & Paradza, C. (2011). A Risk Management Framework of Nationalisation in South Africa.
- Organisational Risk Management – Enterprise Risk Assessment – Hospice, Grahamstown, Service Learning Project (2013)
- Organisational Risk Management – Enterprise Risk Assessment – GADRA Advice, Grahamstown, Service Learning Project (2013)
- Organisational Risk Management – Enterprise Risk Assessment – GADRA Education, Grahamstown, Service Learning Project (2013)
- Organisational Risk Management – Enterprise Risk Assessment – Rhodes Music Radio (RMR), Grahamstown, Service Learning Project (2013)
- Organisational Risk Management – Enterprise Risk Assessment – Rhodes Community Engagement Office, Grahamstown, Service Learning Project (2013)
- Organisational Risk Management – Enterprise Risk Assessment – Hospice, Grahamstown, Service Learning Project (2011)
- Organisational Risk Management – Enterprise Risk Assessment – SPCA, Grahamstown, Service Learning Project (2011)
- Organisational Risk Management – Enterprise Risk Assessment – Library for the Blind, Grahamstown, Service Learning Project (2011)
- A business report on branding for a firm in the container handling industry. Department of Management - Mabuza, L, Moosa, F, Ndlovu, T, Waddington, A (2010)

RESEARCH ACTIVITIES

- Reviewer – South African Institute of Management Scientists Conference (SAIMS 2013)
- Reviewer – South African Institute of Management Scientists Conference (SAIMS 2012)
- Reviewer – South African Institute of Management Scientists Conference (SAIMS 2011)
- Reviewer – South African Institute of Management Scientists Conference (SAIMS 2010)
- Organising Committee South African Institute of Management Scientists Conference (SAIMS 2010)
- IS 2002 Informing Science Conference Program Committee -
http://2004.informingscience.org/program_committee.php
- Editorial Review Board: Advanced Principles of Effective eLearning: A Handbook for Experienced Teachers Developing eLearning – Informing Science Press (2007) ISBN: 1-932886-02-8.
- Organising Committee South African Institute of Management Scientists Conference (SAIMS 1996)

APPOINTMENTS AS EXTERNAL EXAMINER

- North West University – Project Management (GPRM521) (2018-2021)
- IQ Academy – Various Modules (2019 – 2021)
- Rhodes University Business School – MBA Candidate (2009)

PAST EMPLOYMENT HISTORY

Lecturer, Department of Management, Rhodes University, Grahamstown, South Africa.

- Management Honours Lecturer– Enterprise Risk Management (ERM) (2014/15)
- Management Masters Research Supervisor (2011-15)
- Management 2nd Year Course Director (2010, 2011)
- Management 2 Tutor Manager (1 semester)

Director of IT, Kingswood College, Grahamstown, South Africa (15 April 2005 – 30 June 2009).

Role Summary:

- Accountable to and Report to the College Headmaster.
- Accountable for and manage all IT resources, for both staff and students, within the Pre-Primary, Junior School, Senior School and boarding houses.
- Accountable for and manage the purchasing, distribution, upgrade and budgeting process within the IT Centre.
- Accountable for and manage the IT infrastructure (250 workstations and 6 servers) with the

assistance of a network administrator.

- Contribute to the strategic planning process within the College.
- Manage IT and other projects as required within the College.
- Accountable for and manage the networked security camera infrastructure.
- Manage the schools Student, Subject, Mark, Extra-curricula, and Reporting process using EduAdmin, a school management system.
- Answer general network and PC support requests from staff and students as required.
- Perform staff training as required.

Housemaster, Jagger House, Kingswood College, Grahamstown, South Africa (28 February 2006 – 15 August 2009).

Chairman, Kingswood, Audio Visual Committee (March 2006 – January 2008)

Project Manager (*seconded from Head of IT Test*), Vodafone UK, Newcastle-under-Lyme, United Kingdom (October 2004 – April 2005).

Role Summary:

- I was accountable for achieving all the defined project objectives within the time and resources allocated; while also performing the day-to-day management/reporting tasks of the projects under my management.
- The majority of programmes and projects had a cross-functionality scope encompassing all areas of the company (including external parties) and involved communication with individuals and groups from the Managing Director to Call Centre Advisors/Agents.
- I was accountable to and liaised with senior management (board level), as well as internal and external suppliers and customers.

Head of IT Test, Vodafone UK, Newcastle-under-Lyme, United Kingdom (January 2004 – October 2004). Vodafone purchased Singlepoint in September 2003.

Role Summary:

- Review all requirements and design documentation liaising directly with analysts and architecture teams to ensure appropriate Take on Assessments (TOA's), as well as test requirements/timescales and high level planning of development solutions.
- Manage and sign off all Systems Integration Testing (SIT)
- Manage User Acceptance Testing (UAT) and facilitate business signoff.
- Ensure appropriate Regression Testing was undertaken.

- Work closely with the IT Operations team to facilitate Performance and Operations Acceptance Testing (OAT) within the business.
- Accountable to and liaise with senior management (board level), as well as internal and external suppliers and customers.
- Manage the creation and delivery of test plans, test scripts, and results as required given scope and timescales (both internally for SIT and externally for UAT (business focus)).
- Manage the creation and delivery of test signoff documentation liaising directly with the appropriate programme and project management teams, and ensure that support and guidance is available as required.
- Ensure that support and guidance is available to the Project Manager as required.
- Manage a large team of test engineers; as well as numerous business testers (20+), from all business areas.

Business Change Manager, Singlepoint, part of the Caudwell Group, Newcastle-under-Lyme, United Kingdom (January 2003 – January 2004).

Role Summary:

- Accountable for achieving all of the defined project objectives within the time and resources allocated; while also performing the day-to-day management of the projects under my management.
- The majority of programmes and projects had a cross-functionality scope encompassing all areas of the company (including external parties) and involve communication with individuals and groups from the Managing Director to Call Centre Advisors.

Project Manager, Information Technology, Singlepoint, part of the Caudwell Group, Newcastle-under-Lyme, United Kingdom (November 2000 – December 2002).

Role Summary:

- Accountable for achieving all of the defined project objectives within the time and resources allocated; while also performing the day-to-day management of the projects under my management.
- The majority of programmes and projects had a cross-functionality scope encompassing all areas of the company (including external parties) and involve communication with individuals and groups from the Managing Director to Call Centre Advisors.
- Between March 2001 and June 2002 I was responsible for the Test Management (both System Integration and User Acceptance) during the development and implementation of a new

company wide Customer Relationship Management and Billing System. This included the development and testing of a new stock management system used within the business to integrate the supply chain within the mobile phone and accessories business.

- Accountable to and liaised with senior management (board level), as well as internal and external suppliers and customers.

Lecturer, Department of Information Systems, Rhodes University, East London, South Africa (Jan 1997 – Oct 2001).

Role Summary:

- In this role I taught at all undergraduate and postgraduate levels in the department, as well as ran staff development courses as required.
- I also taught business and personal development courses (IT focused) as a member of the university short course team.
- Courses lectured included: IS Management, Corporate Communications, eBusiness, Social Issues, Systems Analysis and Design, Systems Development, Business Process Reengineering, Distributed Computing.

Visiting Research Fellow, School of Computer Science, Cybernetics & Electronic Engineering, Reading University, Reading, United Kingdom. Position held while on academic leave from Rhodes University (Jan 2000 to June 2000).

Role Summary:

- Undertook research as part of the UK Software Engineering and Information Systems Network (SEISN).
- Attended various SEISN workshops as part of the organising committee.
- Attended and worked with Computer Science Masters and PHD students.
- Supervised Computer Science Masters Students.
- Lectured Object Orientation Methodology to Computer Science 1st year students.

Network Systems Administrator & Support Consultant, Rhodes University, South Africa (1993 to 1996).

Role Summary:

- Managed the Commerce Local Area Network (Accounting, Economics and Management).
- Managed the Journalism Local Area Network
- Performed all user support and training, as well as set up and managed various computer simulations associated with the courses concerned.

Information Systems Module Lecturer in the Post-graduate Diploma in Enterprise Management (PDEM) program, Department of Management, Rhodes University, Grahamstown, South Africa (1996).

Part-time Lecturer, Management 2 and 3, Internet Marketing, Department of Management, Rhodes University, Grahamstown, South Africa (1996).

Part-time Lecturer, Information Systems, Department of Management, Certificate Program in Business Development (CPBD), Rhodes University, Grahamstown, South Africa (1995, 1996).

COURSES ATTENDED

- Design, Develop and Implement Assessment of Learning in Higher Education and Training (Unit Standard - ID 14287)
- Conduct Moderation of Outcomes-based Assessment (Unit Standard - ID 115759)
- PRINCE2 Practitioner (Passed), 16 November 2004
- PRINCE2 Foundation (Passed), 19 November 2004
- Programme Management Spring School, Project Management Specialist Group of the British Computer Society, CMG, Birmingham, United Kingdom, May 2001.
- Visual Basic 5.0, Programming Course, Rhodes University, South Africa, Information Technology Certificate Program, March 1999.
- Process Action Diagramming Course (Cool:GEN), USKO Software, Cape Town, South Africa, January 1999.
- Client/Server Workshop with GUI Course (Cool:GEN) presented by USKO Software in Cape Town, South Africa, January 1999.
- COOL: Biz Modelling Course presented by USKO Software in Cape Town, South Africa, January 1999.

RESEARCH INTERESTS

My research interests include the following areas:

- Renewable Energy, Application and Implementation, Benefits and Challenges,
- Sustainability
- Project Management, Employee Engagement, Leadership
- The use of Activity Theory in the evaluation of distributed software engineering projects.
- CSCW, Computer Mediated Communications, the Internet, and Internet Publishing,

- Electronic Commerce, Knowledge Management and Data Warehousing,
- The use of Joint Application Design (JAD) and CASE tools in Systems Development,
- IT support in universities, and
- The Use of the Internet in Education.

GENERAL COMMENTS

I would like to further my interests in the teaching, lecturing, business and consulting arena and continue working with individuals and groups to further their Information Technology and business skills.

To keep a healthy “life-work” balance; I am a keen outdoorsman and enjoy camping, hiking and climbing/mountaineering. I love golf and also enjoy tennis, cricket and various other sports when the chance presents itself.

REFERENCES

1. Mr Trevor Amos, Head of Department, Department of Management, Commerce Faculty, Rhodes University, Grahamstown, 6140. Email: t.amos@ru.ac.za
2. Mr Eddie Gillespie, Information Technology and Services Consultant and Contractor, e.g. for Business Ltd, Crewe, Cheshire, United Kingdom. Email: eddie@egforbusiness.co.uk
3. Mr Ian Knott-Craig. Email: iknottcraig@gmail.com