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# ZEZI MAPFUWA

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## ABOUT ME

I am degree educated, soon to be qualified EFL teacher. I enjoy using my creativity to produce stimulating lessons to inspire and engage a class. I work well in a team setting as well as individually and can communicate effectively at all levels and with all ages groups.

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## EXPERIENCE

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A positive and driven English Tutor and mentor with 3 years' experience working with grade 7 and O'Level students. My focus was mainly on assisting students to achieve their academic goals by guiding them through exam preparations, resulting in 70% of the students passing their end of year English exams. I have also enjoyed volunteering to assist bible students with reading and comprehending bible texts from the English Bible.

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## TEFL TRAINING

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**Level 5 168 Hour TEFL Certificate – The TEFL Academy, UK.**

September 2024 – February 2025

- Grade

- Created lessons for a variety of levels from pre-intermediate to advanced
- Teaching speaking, listening, reading and writing
- Material & resource creation, utilizing the internet
- English grammar and how to teach the essential language
- Needs analysis and teaching in different situations
- Classroom management and teaching techniques



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## EDUCATION

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**BA DEGREE; LANGUAGES AND COMMUNICATION 2011**  
**Solusi University: February 2007-March 2011**

Upper Second Class; GPA 2.68

- Communication skills -English for Specific Purposes
- Grammar and Usage -Linguistics -English as a Second Language
- Creative Writing -Drama Practicum

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## HOBBIES

Travelling and Sightseeing

Swimming

Sewing

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## PERSONAL DETAILS

Date of Birth: 23/09/1987

Marital Status: Married

Nationality: Zimbabwean

Languages Spoken: English, Shona and Ndebele

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## REFEREES:

Mrs. B. Moyo Mafara

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## EMPLOYMENT

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### Tutor

**APRIL 2021 -December2023**

**English Exam Tutor:** Community students, Zimbabwe

**Roles: English Exam Tutor:** Grade 7 students and O'level students (Grade 11)

- ❖ Providing exam preparation guidance.
- ❖ Developing effective study strategies to help student with exam anxiety and achieve academic goals.
- ❖ Providing personalised instructions and material for writing essays/compositions comprehension and grammar
- ❖ Guided students through practice exercises, mock exams, and witting exams.
- ❖ Providing feedback, motivation, and encouragement to students after practice tests.
- ❖ Assisting students to develop time management skills by presenting timed exercises and tests.

**Mentoring and Tutoring;** Bible students August 2010 to date

Volunteer work: Mentoring and teaching bible students of various ages online and in person.

### Communications officer

**APRIL 2018 -MAY 2020**

ProAir Zimbabwe /Harare, Zimbabwe

**ProAir** is involved in Installation, maintenance, services, and repairs for all types of air-conditioning refrigeration and car air conditioners.

- ❖ Developing marketing plans to promote products and services.
- ❖ Customer service and maintain customer relations.
- ❖ Negotiating contracts (service contracts) with clients
- ❖ Assist in development of social media campaigns.
- ❖ Attending marketing events and conferences as a company representative to raise brand awareness.
- ❖ Planned and coordinated marketing events to showcase products and services and increase interest.
- ❖ Managing marketing delivery schedules, motivating teams to meet deadlines and deliver quality marketing campaigns.