



Dr Mark Hargrave

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Nationality: British

Driving Licence: Full

Passionate professional with 20+ years of leadership, training, and mentoring experience, transitioning into ESL teaching. Leveraging strong communication, team management, and curriculum development skills to create engaging, inclusive learning environments. Committed to fostering language proficiency, cultural understanding, and confidence in students. Certified TEFL instructor with proven adaptability to diverse learning needs.

Key Skills

- **Teaching & Curriculum Development**
- **Interviewing & Assessment**
- **Leadership & Mentoring**
- **Cross-Cultural Communication**
- **Adaptability & Problem-Solving**
- **Technology Integration**
- **Public Speaking & Presentation**
- **Project Management**

Education



Level 5 168 Hour TEFL Certificate, The TEFL Academy, UK

DECEMBER 2024 - FEBRUARY 2025



PhD in Artificial Intelligence, University of Nottingham, UK

OCTOBER 1991 — JULY 1994



Bachelor's Degree (First Class) in Minerals Engineering, University of Exeter, UK

OCTOBER 1988 — JULY 1991

Teaching Experience



Lecturer, Nottingham University, UK.

1994 — 1997

Delivered lectures on computer modelling, designed engaging lesson plans, and provided career guidance, interview practice and CV reviews to classes of 30 undergraduate students.

Volunteer Teacher, Transvaal, South Africa

1990 — 1991

Taught English and mathematics to disadvantaged children in rural villages, developing creative lesson plans and fostering a love for learning in a challenging environment.

Certifications



Teaching Business English, The TEFL Academy, UK

FEBRUARY 2025



Teaching English to Younger Learners, The TEFL Academy, UK

FEBRUARY 2025



Teaching English Online, The TEFL Academy, UK

FEBRUARY 2025

Employment History



Head of Technology, esure Insurance, UK

JANUARY 2024 — MARCH 2025

Led a team of 100 engineers, overseeing customer-facing services and ensuring high-quality delivery. Doubled team size through recruitment, conducting interviews to assess technical and communication skills. Implemented agile methodologies to improve project efficiency and team collaboration.



Chief Technology Officer, LexisNexis, UK

NOVEMBER 2015 — JANUARY 2024

Directed a 150-engineer department with an annual budget exceeding £25 million. Designed and implemented training programs to enhance team performance and career development. Presented detailed management reports to the board, showcasing strategic insights and operational value.



Chief Information Officer, Smart Debit UK

JUNE 2014 — NOVEMBER 201

Served as an executive board member, leading technology and data teams for a leading payments provider. Developed, presented, and executed £1 million+ business cases, driving innovation and operational efficiency. Mentored team members to improve technical and leadership skills.



Head of Technology, Markit, Singapore

JUNE 2005 — JUNE 2014

Managed 400 global staff across 27 offices, fostering collaboration and knowledge-sharing to deliver high-quality technical support. Led recruitment efforts to build a diverse and skilled workforce, ensuring seamless service delivery across multiple regions.



Founder, Riskaware, UK

1998 — JUNE 2005

Established and led a software solutions company, delivering complex projects for environmental and defence organizations. Built strong client relationships and ensured successful project delivery through effective communication and problem-solving.

Interests

- **Genealogy Research:** Tracing family histories to explore cultural heritage and incorporate storytelling into teaching.
- **Competitive Strategy Games:** Participating in tournaments to hone problem-solving and teamwork skills.
- **Volunteering:** Teaching technical literacy to elderly community members and CV writing and interview technique to inner-city youth.