



**TEFL
PROFESSIONAL
DEVELOPMENT
INSTITUTE**

TEFL Certified Teacher Resume

Dumisani Baloyi



Nationality
South Africa

Age
18 - 27

Email
baloyiivdumisani@gmail.com

Teaching Experience
Yes

TEFL Certified
Yes

Destinations
China, Korea (Republic of), Qatar

Availability
Immediate

Experience

2019 - 2022

IT Support Technician | SAN Farms

- Maintained office PCs, networks and mobile devices. ▪ Patiently walked individuals through basic troubleshooting tasks. ▪ Imaged and prepared new computers for integration into company networks and systems. ▪ Refurbished PC systems and peripherals such as monitors, networking equipment, printers and more. ▪ Learned from IT professionals how to meet the support needs of a fast-paced technology company serving clients around the world. ▪ Discovered innovative solutions to common and exceptional problems identified on help tickets assigned by team supervisor and/or departmental manager. ▪ Communicated with company reps and vendors to identify computer products that would support and enhance departmental and company operations. ▪ Assisted in implementation of new hardware and software solutions within company to improve workflow and customer service provision. ▪ Provided support to users learning new technology assets to support existing operations and to make possible workflow expansion.

TEFL PDI Employment Platform Services

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Qualifications

2022

120-Hour TEFL , Cert
TEFL PDI

2026

BScEng in Elec & Computer Eng, Bachelor
Univercity of Cape Town

2022

Information Technology, Cert
Richfield Graduate Institute of Technology

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