

I am a young dynamic male, ready to grow in my career. Possess strong communication and interpersonal skills, with a commitment to building collaborative relationships across all levels of an organization.

EXPERTISE

Computer skills (Windows, MS-Excel, MS-Word, MS-PowerPoint, Adobe) Experience with publishing and AutoCAD Programs Excellent listener and well spoken Upholds strong morals and values **Emotional intelligence** Dedicated/Committed Transparent integrity Leadership qualities Quick/ keen learner Interpersonal skills Time management Critical thinking Problem solver Detail oriented Team player Adaptable Organized Creative Loyal

CERTIFICATES

ASCHP WELLNESS COUNSELLING CERTIFICATE REG NO: WCW24/348

TEFL/TESOL CERTIFICATE

DIGITAL MARKETING CERTIFICATE

TECHNICAL WRITING CERTIFICATE

HEALTH & SAFETY CERTIFICATE

LANGUAGES ENGLISH AFRIKAANS

Joshua **Bishop**

I seek to excel in all areas of work, am willing to apply myself in any situation, do the best I can, and achieve great results. Team builder who is acutely attentive to the needs of others.

📞 076 867 4471 🛛 🕿 bishopjoshua2022@gmail.com

Suideroord, Johannesburg 2091 💮 Own vehicle & Drivers license

EXPERIENCE

Online ESL Educator | October 2024 - Current BritMates – South Korea

- Deliver engaging, interactive English lessons tailored to students' proficiency levels.
- Use online tools and multimedia resources to enhance the learning experience.
- Provide constructive feedback to support language skill development through monthly reports.
- Foster a positive, culturally inclusive virtual classroom environment.
- Facilitate conversational practice to build fluency and confidence.

Scribe | July 2024 & November 2024

- Marist Brothers High School Linmeyer
- Assist with the reading and scribing for student during exam period.

Junior Market Researcher | May 2023 - March 2024 BMi Research South Africa

- Compile and analyze qualitative and quantitative data reports.
- Track, analyze, and report on consumer trends and market behavior.
- Manage mystery shopper projects, including data analysis and monthly Excel and PowerPoint dashboards.
- Prepare financial documents (invoices, billing sheets, supplier agreements, etc.).
- Assist senior researchers and team members with project tasks and deliverables.
- Facilitate focus groups, record observations, and summarize findings.
- Utilize AI tools for data summarization and analysis.
- Organize and chart data into clear, client-ready reports.
- Conduct quality checks on reports prior to client submission.
- Participate in regular team meetings to address project updates and issues.

Admissions Officer | Jan 2023 - April 2023 IIE Varsity College

- Assist students and parents with registration via calls and WhatsApp BOT chats.
- Utilize the SIS Academia system to assign students to appropriate academic units.
- Proactively contact students regarding registration issues.
- Train and mentor new staff and casual team members.
- Participate in team meetings to address admissions updates and concerns.
- Coordinate with VC departments on exam results, academic queries, admissions policies, credit transfers, and financial assistance.
- Maintain and update VC's database of prospective and current students.
- Analyze student recruitment trends and ensure prompt responses to all inquiries.
- Handle additional tasks as assigned.

EDUCATION

Occupational Certificate: Social Counselling Worker | Current WNL Academy

Bachelor's Degree endorsed NSC | 2018 Waterstone College

BA General - Psychology and Communications | 2019 - 2021 Honours - Communications | 2022 - 2022 IIE Varsity College

- Distinctions: 22 in my Undergrad completing my Bachelor of Arts degree: majoring in Psychology and Communications.
- Top Student Award for Bachelor of Arts Honours in Communications.

REFERENCE

Vasanthee Govender

Ex-Head of Student Services | IIE Varsity College Phone: 082 876 2201

Dr. Splagchna Chikarara

Programme Manager Email : schikarara@gmail.com

Jenna Ramnarain

Head: Academic | IIE Varsity College Email : jramnarain@varsitycollege.co.za

Dr. John Hunter Lecturer Email : jhunter@varsitycollege.co.za