ENGLISH LANGUAGE TEACHER | BUSINESS ADVISOR | PROFESSIONAL SERVICES | CHARTERED ACCOUNTANT

Mike is an accomplished leader with a wealth of international experience spanning consulting and professional services. He has a proven track record in sales, delivery and client management working at most senior levels globally with corporate, government and not-for-profit clients across various industries focusing on strategy, operations, digital transformation and organisational change. He excels at establishing and nurturing long-term high-trust relationships, driving business and individual growth. Mike brings a methodical and thorough lens to his work and is known to be a values-led professional who places integrity and inclusion at his core.

Mike is now seeking to apply his professional services, people-centred learning & development, and technology sector understanding in an educational context and he has recently completed a full-time face-to-face CELTA training programme to develop his skills and capabilities in this regard. Consequently, opportunities to work with individuals and teams teaching English as a foreign language are central to Mike's further development objectives.

KEY SKILLS & FUNCTIONAL FOCUS

Strategic Business Planning | Financial & Operational Management | Learning & Development Communication | Business Process Management | Digital Transformation | Coaching & mentoring Programme Management | Information Technology | Data & Analytics | Quality, Risk & Governance.

CAREER SNAPSHOT

Partner | AlignedAround | 2022–Present

Owner/Director | MDH Consulting & Hodgson Advisory Ltd. | 2020–Present

Director, Advisory Services | KPMG Australia | 2016–2020 | KPMG UK | 2013–2016 | KPMG Australia | 2008–2012

Vice President Consulting & Professional Services, EMEA & APAC | Convergys UK | 2006–2007

Practice Director, Global Communications Industries | Unisys UK | 2002–2006

Auditor and Management Consultant | KPMG UK | 1986–2002.

SELECTED EXPERIENCE

- ✓ Completed a four-week intensive face-to-face CELTA teacher training programme with International House London. Completed written assignments covering learner-needs analysis, language analysis, skills and teaching techniques and self-reflection. Conducted 12 hours teaching practice including 6 hours formally assessed to pre and upper-intermediate level multi-lingual learner groups.
- ✓ Conducted early-stage product development and UK market testing for start-up ventures focused on cultural transformation and leadership alignment. Participated in workshops, seminars and governance activities including drawing upon leading edge academic research from a world-renowned university. Designed and delivered pilot version of online assessment framework for client assessment of leadership alignment within strategic programmes and initiatives.
- ✓ Led a business transformation programme for an Australian mental health and wellbeing support organisation,

establishing early governance and programme management mechanisms to guide delivery of workstreams addressing community member access to information and services delivering to the Board. Initiated centralised operations capability and developed "North Star" strategic positioning for a team providing Brand & Marketing, Product & Service Development and Business Intelligence services.

- Attended virtual and face-to-face corporate leadership programmes over 25 years utilising a range of psychometric profiling approaches and personal development aids. Fulfilled performance management and people leadership roles incorporating objective setting; alignment of skills and experience with client requirements; completion of learning and development needs; appraisal and performance reviews. Design and delivery of industry based online training modules for individual and sector capability development.
- ✓ Analysed data sets and ran workshops across functional teams at KPMG Australia to complete and present business case for professional services business to increase the adoption of mobile services identifying an estimated 30% uplift in productivity hours. The work was presented to senior business, technology and HR leaders and led to a national roll-out.
- Fulfilled department and industry sector lead roles for KPMG UK and KPMG Australia with responsibility for setting strategy, reporting performance, managing resourcing and fulfilling learning and development needs including the design and delivery of industry specific training for professional staff assigned to key accounts.
- Completed a range of technology, and telecommunications market studies, multi \$bn licence applications, business and market reviews presenting to client Boards and senior management to inform major investment decisions and regional regulatory frameworks.
- Compiled inventory and valuation of communications network assets for the Kuwait Ministry of Communications over a period of 5 months. Project managed delivery using legal, financial, and technical documentation to complete the work with an on-time, on-budget outcome which met client expectations.
- ✓ Conducted a review to identify potential efficiencies for a digital content and network business providing services to the UK Higher Education sector aligned to a customer centric operating model transformation.
- Delivered 30% revenue growth for an expanding team of software implementation resources for an information management and outsourcing business. Responsibilities included people leadership, resource management, financial management and reporting.
- ✓ Completed statutory audits and due diligence exercises for clients across a range of industries including manufacturing, retail, defence, pharmaceuticals, telecommunications, and financial services.

QUALIFICATIONS & CERTIFICATIONS

- ✓ Completed course leading to the Cambridge CELTA Certificate in Teaching English to Speakers of Other Languages | International House London
- ✓ Completed Course-Preparing for a career in FE Teaching and Training, Education and Training Foundation, 2024
- ✓ Associate Chartered Accountant | Institute of Chartered Accountants in England & Wales.
- Bachelor of Social Science (Hons), Money, Banking & Finance | University of Birmingham, UK. 1986
- DBS Enhanced Certificate | Disclosure & Barring Service, UK, 2024

MEMBERSHIPS & ASSOCIATIONS

- ✓ Member of Institute of Charted Accountants in England & Wales.
- Member of University of Birmingham Mentoring Scheme.