Millie Banner

Birth: 8th July 2005

15 Compton Grove DY6 9NR

+44 7464475327

milliebanner321@gmail.com

EXPERIENCE

Susie Boutique, Retail Assistant

September 3rd 2021-April 18th 2022

<u>Key Responsibilities:</u>

- Solely responsible for processing sales, handling cash, managing stock, and serving customers in a busy boutique environment at age 16.
- Independently opened and closed the shop, including cleaning, restocking, and reorganising displays to maintain a professional retail setting.
- Provided flexible support to the adjoining café, assisting with taking orders, serving food and drinks, and clearing tables during busy periods.

Skills required:

- Independent decision making.
- Balancing responsibilities.
- Flexibility and adaptability.
- Using initiative and demonstrating reliability.

Wall Heath Fryer, Server

June 4th 2022- January 2023

Key Responsibilities:

- Prepared and cooked a variety of items including battered fish, chips, sausages, and side dishes, ensuring consistent quality and presentation.
- Operated deep fryers and kitchen equipment safely and efficiently in a fast-paced environment while maintaining high standards of cleanliness and hygiene, following all food safety regulations.
- Delivered excellent customer service by taking orders, processing payments, and addressing customer queries professionally and courteously.

Skills required:

- Health and Safety awareness.
- Time management
- Multitasking
- Problem solving
- Customer management

JD Wetherspoons, Kitchen Associate

April 10th 2023- April 1st 2024

Key responsibilities:

- Preparing ingredients, cooking meals according to company recipes, and assembling dishes accurately.
- Maintaining standards and ensuring food quality, presentation, and portion sizes meet Wetherspoon's specifications.
- Following cleanliness and hygiene procedures by keeping the kitchen clean and organised, and following strict hygiene and safety procedures taught in training.
- Stock management: Assisting with stock rotation, checking deliveries, and minimising food waste.
- Team support: Communicating with other kitchen staff and front-of-house team to ensure smooth service.

Skills required:

- Ability to work well under pressure in a fast-paced environment.
- Demonstrating excellent communication and teamwork.
- Willingness to learn and follow processes.

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EDUCATION

Summerhill Secondary School GCSE's 2016 - 2021

English – 6

History – 7

• Mathematics – 6

Religious Studies – 8

• Combined Science – 5/6

Business Studies - 7

Spanish – 6

Spanish speaking – Distinction

King Edwards VI College A-Levels 2021 – 2023

Business – C

Law – C

Classical Civilisation – C

The TEFL Academy

Qualifi, Ofqual regulated

October 2024 – 24th April 2025

Level 5 Diploma in Teaching English as a Foreign Language Guided learning hours:

168

Attributes

Deputy Head Girl/JLT member: Voted by my teachers and peers. Organising school events, including fundraisers and listening to my peers issues and ideas.

Captain, Kewford Eagles Women's Team: Voted by my teammates. Exercising strong leadership skills and efficient teamwork for 3

Bronze/ Silver Duke Of Edinburgh Award: Completed both, showcasing Volunteering skills and a persistence to complete difficult physical and mental tasks.

Volunteering: Caring for and guiding young girls aged 4-10 in Rainbows and Brownies. Preparing and overseeing fun and educational tasks.

Tutoring: Taught English and Maths for both SATs and GSCEs.

REFERENCE and other information

JD Wetherspoons Manager: Adele Walting
adelewatling@yahoo.co.uk

• UK Driving License