
NAOMI MBANGI

TEFL-CERTIFIED ENGLISH TEACHER

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PROFESSIONAL SUMMARY

Passionate and TEFL-certified English teacher with over 2 years of experience in online and in-person instruction. Dedicated to fostering a student-centered learning environment that improves language proficiency and cross-cultural understanding. Successfully guided students in IELTS preparation and English fluency development. Skilled in lesson planning, classroom management, and student engagement strategies. Excited to contribute to a dynamic learning environment in an ESL institution while adapting to diverse cultural and educational settings.

WORK HISTORY

English Teacher (Private Tutoring Classes), 10/2022 - Current

Wordily English & Preply – South Africa, EC

- Delivered 500+ customized English lessons to international students of varying proficiency levels; improved student fluency by 40% through structured, engaging lesson plans tailored to learning styles.
- Developed engaging lesson plans with role-plays, debates, and storytelling, improving student confidence and fluency.
- Led lessons for over 30+ international students, achieving a 93% satisfaction rate.
- Experienced in working with students from Asia, Europe, and Africa, using culturally inclusive teaching techniques to build confidence and fluency.
- Prepared students for IELTS, TOEFL, and business English communication, helping them advance academically and professionally.
- Integrated modern teaching tools (Google Classroom, Microsoft Teams for Education and ClassDojo) to make learning engaging and interactive.

Customer Service and Administration, 09/2017 - 12/2018

Spec-savers the Bridge – Port Elizabeth, EC

- Developed strong interpersonal and communication skills, handling 50+ client interactions daily. Adapted service techniques to meet diverse customer needs—skills now applied to ESL teaching.
- Maintained high levels of professionalism, attention to detail, and organizational efficiency. Worked well in a team setting, providing support and guidance."

EDUCATION

SKILLS

- Classroom Management & Student Engagement
 - Engaging Young Learners & Adults
 - Educational Assessment & Feedback Implementation
- Error Correction & Pronunciation Coaching
 - Cross-Cultural Communication & Adaptability
 - Technology-Enhanced Learning (Zoom, Google Classroom, Microsoft Teams for Education and ClassDojo)

LANGUAGES

English

Bilingual or Proficient (C2)

Xhosa

Advanced (C1)

Zulu

Intermediate (B1)

Afrikaans

Intermediate (B1)

CERTIFICATIONS

TEFL Certification (Teaching English as a Foreign Language) - Various accredited providers.

First Aid/CPR Certified

VOLUNTEER WORK

Weekend Sunday School Teacher

Local Christian Assembly Church, South Africa, EC

- Designed interactive lessons and managed classroom behavior for students aged 3-17, enhancing engagement and confidence—skills directly applicable to ESL instruction.
- Developed students' critical thinking and communication abilities through discussions and group activities.

REFERENCES

Upon request.