



NAME

JOHN JACQUES HASENBERG

CONTACT

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John Jacques Hasenberg

ADDRESS:

5 Scheuble Place, Booysen
Park, Port Elizabeth, 6059

DATE OF BIRTH:

29 March 1993

ID NUMBER:

9303295366081

MARITAL STATUS:

Single

HEALTH:

Excellent

LANGUAGES:

English & Afrikaans

EDUCATION:

Westville Senior Secondary School
Grade 12
Year: 2010

ABOUT ME

I am meticulous, honest and careful in dealing with people. I accept authority. I perform optimally under pressure, am dedicated, responsible and reliable in each task assigned to me. I maintain good interpersonal relationships and am able to motivate.

I live a fit and steadfast lifestyle which allows me to be hard working. I am keen to learn new skills by which I may benefit myself, as well as to contribute to success of my employer. I am enthusiastic about whatever I undertake, with my goal being to do the best in my workplace. It is further important that my working environment is pleasant and efficient.

My career objective is to expand my knowledge and ability in any working environment. To obtain my NQF5 certification in banking, my degree in Internal Auditing whilst obtaining my Post Graduate Diploma in Forensic Auditing thereafter.

I would like to obtain experience in the auditing field to better equip myself with the necessary skills to deliver in my role as a future Forensic Auditor.

WORK EXPERIENCE

Client Services – 1 March 2015 - Current

Capitec, Port Elizabeth

Key Tasks & Responsibilities:

- Attend to clients in an urgent, effective, friendly and professional manner.
- Ensure a detailed understanding of the client's needs.
- Addressing client requirements and questions in a logical and structured manner.
- Resolving all client queries pro-actively by providing an update on the query status.

Sales – 1 March 2015 - Current

Capitec, Port Elizabeth

Key Tasks & Responsibilities:

- Responsible for selling products according to the principles and behaviours of the company.
- Responsible for continuously identifying opportunities to convert clients to banking with Capitec addressing all potential client concerns.
- Responsible for credit management.
- Responsible for opening and maintaining client savings account.

Reason for wanting to leave: Personal and professional growth.

KNOWLEDGE:

Assumed tasks and responsibilities of a second in charge in terms of administration (approval of loans in the absence of management, verifying and referring client captured fingerprints to the Department of Home Affairs), preparation and leading quarterly meetings with regional management.

Subjects: English, Afrikaans, Life Orientation, Mathematics Literacy, History, Business Studies, Accounting
041 4812331.

QUALIFICATIONS:

Institution: Cornerstone Performance Solutions
Qualification: Banking Certificate NQF Level 4
Obtained: April 2017

Institution: Moonstone Information Refinery
Qualification: FSCA Regulatory Exam Level 5
Obtained: 8 July 2020

Institution: University of South Africa
Qualification: BCom: Internal Auditing
Subjects: Financial Accounting, Financial Mathematics, Perspective of Accountancy, Business Management, Accounting Information Systems, Commercial Law and Economics.
Duration: 2018- Current.

Institution: Cornerstone Performance Solutions
Qualification: Banking Certificate NQF Level 5
Obtained: 01/01/2020- 31/12/2020

COMPUTER SKILLS:

Skills-Microsoft Excel, Word and PowerPoint.

Fica- Financial Intelligence Centre Act
NCR- National Credit Regulation.

SKILLS AND BEHAVIOUR:

Energised by client/ people interaction.
Sense of urgency.
Impact within a team environment (confidence, articulate, have presence).
Ambitious and aspirational.
Strong client service orientation.
Strong Listening and communication skills

COMPETENCIES:

Delivering Results and Meeting Customer Expectations.
Following Instructions and Procedures.
Relating and Networking.
Adhering to Principles and Values
Presenting and Communicating Information

REFERENCES:

Mr Greg Chamberlain
Branch Manager: Capitec Bank Humansdorp
042 291 0982

Mr Russell Niekerk
Branch Manager: Capitec Bank Greenacres N12
041 363 1102/1123

Mr Siraaj Plaatjies
Mentor
084 200 4671

DECLARATION:

I, the undersigned, hereby declare that the above stated information is true and just.

Applicant – JJ Hasenberg
