## **PAMELA TSHILI**





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#### **ABOUT ME**

I am a graduate of the University of South Africa, soon to be qualified EFL teacher. I enjoy using my creativity to produce stimulating lessons to inspire and engage a class. I work well in a team and can communicate effectively at all levels and ages.

#### **HOBBIES**

Exercising | cooking Reading

#### **EXPERIENCE**

Royal Skills Academy | Mathematics Literacy Tutor August 2024 - Present

- Adapt teaching approaches and materials to meet the needs of diverse learners and enhance learning.
- Create and sustain an interactive learning environment to maintain student interest and facilitate learning.
- Assist students in developing problem solving and critical thinking skills using real world applications.

#### **TEFL TRAINING**

# Level 5 168 Hour TEFL Certificate – The TEFL Academy, UK.

July 2025 – September 2025

- Grade
- Created lessons for a variety of levels from pre-intermediate to advanced
  - Teaching speaking, listening, reading and writing
  - Material & resource creation, utilizing the internet
  - English grammar and how to teach the essential language
    - Needs analysis and teaching in different situations
    - Classroom management and teaching techniques



#### **EDUCATION**

#### **DEGREE / DATE EARNED**

Bachelor's degree in Environmental Management | University of South Africa | 2023

Graduated cum laude

#### **PERSONAL DETAILS**

DATE OF BIRTH: 08/07/1997 MARITAL STATUS: Single NATIONALITY: South African DRIVING LICENCE: Yes

LANGUAGES SPOKEN: English |

IsiZulu

#### **REFERENCES:**

Available upon request

### **EMPLOYMENT**

### INVOICING CLERK | ROAD ANGELS TOWING

February 2020 - July 2024

- Managed customer accounts, updated information, and monitored payments.
- Resolved billing issues and disputes, coordinating with customers and internal teams.
- Collaborated with dispatchers and field operators to ensure accurate documentation and billing.

# WAITRESS | VILLA BIANCA MEDITERRANEAN CUISINE AND SUSHI RESTAURANT

January 2016 – January 2020

- Interacted with diverse customers, providing excellent customer service and ensuring a positive experience.
- Collaborated effectively with colleagues to deliver seamless service, demonstrating strong teamwork skills.
- Demonstrated ability to multitask, managing multiple tables and orders while maintaining attention to detail.