



CONTACT



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Botongon Estancia Iloilo

MY SKILLS

- Ability to work calmly and effectively under pressure
- Ability to work in a team environment
- Ability to interact with diverse and high volume customer base in a friendly and efficient manner.
- Ability to take directions from managers, supervisors and employees

LEADERSHIP



TEAMWORK



INTEGRITY



STEPHANNY B. GEMAO

23 years old

CAREER OBJECTIVES

To be part of the company that will help enhance my skills, add knowledge and develop my personal well being.

WORK EXPERIENCE

- UNIONBANK OF THE PHILIPPINES** | 2021- 2022
DIGITAL SUPPORT OFFICER
 - Answers all customer concerns regarding quick loans.
 - Gained extensive training.
 - Evaluate problems and complaints of the customers and provide proper solutions to them.

MY EDUCATION

- PHINMA-UNIVERSITY OF ILOILO**
BSBA MAJOR IN FINANCIAL MANAGEMENT
2018-2021
- SDH INSTITUTE-SINGAPORE**
DIPLOMA IN BUSINESS MANAGEMENT
2019-2021
- PHINMA-UNIVERSITY OF ILOILO**
TEACHER CERTIFICATE PROGRAM
2021-2022
- THE TEFL ACADEMY**
TEACHING ENGLISH IN FOREIGN LANGUAGE CERTIFICATE
2021-2022