# **RAMONA STEENKAMP**



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34B Swartpiek Crescent, Shawu Village, Nina Park Pretoria South Africa

Date of birth: 1991-06-14 Marital Status: Single Nationality: South African Driver's Licence: Yes Languages Spoken: English

Hobbies include reading, writing, and listening to podcasts.

Referees: Upon request

# PROFILE

I am a degree educated, soon to be qualified EFL teacher living in South Africa. I've spent the last six months working on achieving my qualification through the TEFL Academy. During this time I've come to realise that I'm able to use my language skills and creativity to produce stimulating lessons that will hopefully inspire and engage a class. I work well in a team and independently, and can communicate effectively at all levels and ages.

I have a deep enthusiasm for both current affairs and history that stems from my curiosity about the world around me. I find the interplay between contemporary events and historical contexts fascinating. Following current affairs provides me with a real-time understanding of global issues, political dynamics, and societal changes. Whether exploring the latest headlines or immersing myself in the narratives of the past, my keen interest in both realms reflects a commitment to continuous learning and a profound appreciation for the rich tapestry of our shared human story.

My other interests include music, pop culture, books, and sport. I'm someone who finds happiness in the richness of language, whether it's expressed through the written word, music, or the cheers of a crowd.

# EXPERIENCE Booking Clerk, Hatfield VW; Pretoria, South Africa — 2017-2023

Being a booking clerk in the motor industry demands a diverse skill set to ensure efficient scheduling, coordination, and communication. Some of the key skills for this role include:

## **Organisation:**

I'm able to efficiently manage and organise appointment schedules, ensuring optimal use of available time and resources.

#### **Communication Skills:**

I have excellent verbal and written communication skills that enables me to interact with customers, mechanics, and other staff effectively.

#### **Time Management:**

I'm able to prioritise and manage time effectively to accommodate appointments and unexpected changes in the schedule.

#### **Multitasking:**

I have the ability to handle multiple tasks simultaneously, such as answering phones, responding to emails, and managing walk-in customers.

#### **Conflict Resolution:**

I'm able to handle conflicts or misunderstandings diplomatically and find effective solutions to ensure customer satisfaction

## **TEFL Training**

Level 5 168 Hour TEFL Certificate — The TEFL Academy, UK from June 2023 - November 2023. Passed with Merit.

I possesses a unique set of skills that helps me to be a great English teacher. By combining fluency, professionalism, and an infectious joy for the learning process. My teaching approach is characterised by a genuine passion for fostering a positive and engaging classroom environment, infused with humour and creativity.

#### Language Proficiency:

Demonstrates impeccable grammar, vocabulary, and pronunciation.

Fluency that serves as a model for students, creating an immersive and effective learning experience.

#### **Innovative Teaching Methods:**

I'm able to incorporate innovative methods to make learning English enjoyable and effective.

I'm able to utilise multimedia resources, interactive activities, and realworld applications to keep my lessons fresh, relevant, and interesting.

#### **Effective Communication Skills:**

Communication is at the heart of my teaching style. I'm particularly good at articulating complex concepts in a clear and accessible manner, ensuring that students feel comfortable expressing themselves in English both inside and outside the learning space.

#### **Passion for Student Success:**

My enthusiasm for teaching is infectious, creating an atmosphere where students feel motivated and inspired to excel. I'm genuinely invested in each student's success, providing constructive feedback and guidance to help them overcome challenges and reach their full potential.

#### **Higher Education:**

#### **Copy-Editing**

Getsmarter in partnership with the University of Cape Town

October 2019

This course has deepened my understanding of the intricacies involved in refining written content. From mastering grammar to honing my keen eye

for detail, the course has equipped me with essential skills to enhance clarity, coherence, and overall quality in written communication.

Learning various editing styles, referencing systems, and industry standards has not only elevated my proficiency in correcting errors but has also sharpened my ability to maintain and ensure consistency.

## **HIV/AIDS Awareness Training**

Centre for Sexualities, AIDS, and Gender

The University of Pretoria

March - November 2015

#### **Honours Degree in History**

My focus in this course was primarily African history and a comparison between South African and US history. I achieved a distinction in both subjects and earned academic colours in history. My distinctions meant that I was admitted into the Golden Key International Honour Society.

The University of Pretoria

2014

#### **Post Graduate Diploma in Museum and Heritage Studies**

The University of Pretoria

2013

#### **Bachelor of Arts in International Relations**

The University of Pretoria

2012

#### Matric

Pretoria High School for Girls

2009

In summary, I encompass a holistic and pleasant approach to language education. My students not only learn English fluently but also develop a lasting love for the language and its cultural richness under my guidance. This combination allows me to connect with my students of all ages, making the English learning experience not only effective but also enjoyable and memorable.