

**€**~0613630595

sharllotemotlhola@gmail.com

1997/12/19

Female

African

Availability: Immediately

Salary: Negotiable

### **OBJECTIVE**

I am a polite and open-minded individual, I am dedicated in every task I am assigned to. I work effectively under pressure, I can work individually and collaboratively as well. I am flexible and easygoing.

My experience and skills in working with people are remarkable, with more than 5 years experience in customer service, it is without doubt that my contribution in my next employer's organization will be recognized and well received.

#### **EXPERIENCE**

Checkers (Glen Marais, Kempton Park)

Cashier (Jan 2016 – Jan 2018)

- Duties:
- Accepting payment from customers by cash, voucher, credit card and automatic debits.
- Till operation, scanning and packing goods.
- Customer service

Reason for leaving: Resignation.

CIVA Risk Management

Security officer/ CCTV Operator. (26 Sept 2020 – 14 Dec 2021)

Duties:

- Staff searching
- Customer service
- Patrolling and floor walking, deterring shoplifters and making arrests.
- Helping with the receiving of stock in bays.
- Ensuring safety of everyone and everything in the store; money, stock, customers and employees.

Reason for leaving: Contract ended.

Dis-Chem Pharmacies: GreenValley, Edenvale.

Cosmetics Consultant (Learner): 1st Nov 2022 – to Date.

### Duties:

- Assist with loading, off-loading and merchandising of stock.
- Deliver helpful, courteous assistance and advice to customers.
- Help reach sales targets for various brands.
- Do makeovers/facebeats as well as ear piercings.
- Ensure shelves contain a full range of products at all times.

#### Skills:

MS Office Word

MS Office Excel

MS Outlook

Public speaking

Leadership

# **Languages:**

- English
- Sepedi
- Setswana
- IsiZulu

#### REFERENCES:

Ms. Queendoline Topola

Cell: 011 392 8334-Cash Office Clerk (Checkers)

Ms. Lorraine Xulu

Cell: 071 436 8706 - Site/Area Supervisor (CIVA)

Ms. Nomthandazo Nkosi – Cosmetics Manager ( Dis-Chem)

Cell: 083 644 3645

## **EDUCATION**

Matric/Grade 12 (2015)

Tembisa Secondary School

- English
- Mathematical Literacy
- Northern Sotho (Sepedi)
- Economics
- Business Studies
- Life Orientation
- Tourism

## **AWARDS AND ACKNOWLEDGEMENTS**

- Awarded a certificate in ear piercing.
- Acknowledged for cleanliness.
- Good customer service.