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| ontlametse dihele

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| otlametsedihelr@gmail.com |
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| 07898692370678651496 |
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| LinkedIn URL |
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| ObjectiveOrganized and driven customer service agent with more than three years’ experience. Communication skills and customer retention when interacting with clients. Provide them with the level of support they expect. |
| SkillsComputer skills, communication skills, organizational skills, problem-solving skills, adaptability, administrative skills |

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| Experiencegalaxy bingoApril 2019-november 2022Offering assistance to customers to ensure the find the right service or product. Communicating with customers by email, phone and face to face. Investigating and solving customer problems.**IPELENG PRIMARY SCHOOL**February 2023- December 2023Assistant educator/ Substitute Educatore. Helps with taking care of class responsibilities, helping with the school administration. Help with canceling students and offering emotional and educational support |
| Educationgrade 12Batswana commercial secondary schoolMathematical literacy, economic, business studies, Natural sciences, English, Setswana, life orientation **Alliso**Diploma in pharmacy assistance Alison is an online educational development skill that provides a wild range skills development. **Basic education**Certificate in nationa**l** safety framework implementation**Digify Africa**Certificate in llizwe lam internet safety training**PlaySA**A learning through playing certificate for Grade 1-3 learners |
| Volunteer Experience or Leadership**Reatlegile community centre** Reatlegile is a community center based in motlhabeng village. That provides help in the motlhabeng village. It’s mainly focused on woman and children. |

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